CM/ECF Survey

1. How are you connected to the internet? (Please circle one answer.)

    A. Phone line and modem
    B. DSL line
    C. Cable modem
    D. Other (please specify: _____)

2. How extensively are you using CM/ECF? (Please circle one answer.)

    A. I'm not yet e-filing my documents.   [Please answer question nos. 3 and 4.]
    B. I'm e-filing some of my documents.   [Please answer question nos. 3 and 4.]
    C. I'm e-filing all of my documents.   [Please skip question nos. 3 and 4.]

3. What is preventing you from filing your documents electronically? Please be specific (*e.g.,* "I don't have Adobe Acrobat PDF Writer.").

4. What can **we** do to get you to file your documents electronically? Please be specific (*e.g.,* "I'd like more training on . . .").

5. Have you found receiving electronic notice of the filing of documents in your cases to be helpful?

    _____ Yes   _____ No

6. Do you have any hardware or software issues that need to be addressed?

    _____ Yes   _____ No   (If yes, please describe issues below.)

7. Are you getting the help you need when you call our office with questions or problems?

    _____ Yes   _____ No   (If no, please describe problems below.)

8. Would you be interested in additional training?

    _____ Yes   _____ No   (If yes, please describe desired training below.)

9. How do you think CM/ECF could be improved?

Name: _____

Phone: _____

E-Mail: _____

THANK YOU.